

ACN Consulting  
156 Big Hill Circle  
Airdrie, Alberta T4A 1R8  
403-770-2939

Dear Sir/Madam:

ACN Consulting is a busy technology consulting firm that takes care of the computing needs for many high-profile associations and companies in Alberta. Our client base includes Alberta Beef Producers, Construction Labour Relations - Alberta, Alberta Barley Commission, Canadian Energy Research Institute, Canadian Beef Grading Agency, Canadian Livestock Identification Agency, amongst a host of others.

ACN Consulting has been using Cinch Networks in a subcontracting capacity as required when we need extra help or specific Wide Area Networking (WAN) expertise. Our clients have enjoyed working with Cinch Networks and have enjoyed their expertise at both networking and support in general. As you know, prompt response time is also a must for your business to continue to function fully in these busy times. Cinch Networks has yet to let any of our clients down in this regard as well.

Cinch Networks has been brought in as primary support for, mostly, Small Business Server 2003 networks. Most of these networks have external and internal resources such as external mail and web servers with internal Exchange servers and such. Some of the networks are very heavily focused on security as the information on the network is of a particularly sensitive nature. We use a mixture of Linux and Windows in the server rooms but have strictly Windows XP/Office XP or 2003 on the desktops. Cinch Networks has successfully managed all of this for us.

ACN Consulting will continue to develop our relationship with Cinch Networks and look forward to many years of their excellent service.

Regards,  
Andre Goulet